PRIVACY POLICY

Michael Villalpando

MV DYNAMIX 11/10/2024

1. Introduction:

a. Welcome to MV Dynamix. We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, and disclose information about you when you visit our website, use our services, or interact with us in any other way.

2. Information We Collect:

- **a.** We may collect the following types of information:
 - **Personal Information:** Name, email address, phone number, billing and shipping address, payment information, and any other information you provide.
 - **Usage Information:** Information about how you use our website and services.
 - Cookies and Tracking Technologies: We may use cookies and similar technologies to collect information about your interactions with our website.
 - Volunteer Program Information: Information provided by students and schools participating in our volunteer program, including contact details, school information, and any other relevant data.

3. How We Use Your Information:

- **a.** We may use your information for the following purposes:
 - To provide, maintain, and improve our services and products.
 - To process transactions and send related information.
 - To communicate with you, respond to inquiries, and provide customer support.
 - To personalize your experience and deliver relevant content.
 - To analyze and monitor usage trends.
 - To comply with legal obligations.
 - **Volunteer Program:** To manage and coordinate the volunteer program, including communication with participants and schools.

4. Sharing Your Information:

- **a.** We may share your information with:
 - **Service Providers:** Third-party vendors who perform services on our behalf, such as payment processing, data analysis, and marketing.
 - **Business Partners:** Partners with whom we collaborate to offer products or services.
 - **Legal Requirements:** When required by law or to protect our rights and the rights of others.
 - Volunteer Program Partners: Schools and organizations involved in the volunteer program, as necessary to coordinate and manage activities.

5. Your Choices:

- **a.** You have the following choices regarding your information.
 - Request Copy or Erasure: You can access a copy of your personal information we collect, and you can also request to have information

deleted. Some information may be conserved when and where required by law.

- **Opt-Out:** You can opt-out of receiving promotional communications from us by following the unsubscribe instructions in our emails.
- Cookies: You can set your browser to refuse cookies or alert you when cookies are being used.

6. Security:

a. We implement reasonable security measures to protect your information from unauthorized access, use, or disclosure. However, no method or transmission over the internet or electronic storage is completely secure.

7. Children's Privacy:

a. We are dedicated to protecting the privacy of children. Please refer to our <u>Children's Privacy Policy</u> for detailed information on how we handle information of children under the age of 13.

8. Changes to this Privacy Policy:

a. We may update this Privacy Policy from time-to-time. We will notify you of any changes by posting the new Privacy Policy on our website. Your continued use of our services after any changes indicates your acceptance of the updated Privacy Policy.

9. Contact Us:

a. If you have any questions or concerns about this Privacy Policy, please contact us at: MV Dynamix <u>info@mvdynamix.com</u> 810-895-2104